

<b>YEAR</b>	2022
<b>Correspondent/Company Name</b>	Toplis and Harding (T) Limited
<b>PORT/COUNTRY</b>	Tanzania
<b>Website</b>	<a href="http://www.toplisandharding.com">www.toplisandharding.com</a>
<b>Claims</b>	132
<b>Loss Prevention</b>	70
<b>Claims:</b>	90
<b>Loss Prevention:</b>	92
<b>Commodity 1</b>	Tantalite
<b>Commodity 2</b>	Wheat
<b>Commodity 3</b>	Galvanised Steel Coils
<b>2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:</b>	2
<b>(b) Do you consider theft and pilferage in your port to be casual or organized:</b>	Organized
<b>(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:</b>	After Arrival at Port
<b>(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here)</b>	No new steps were taken
<b>3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo:</b>	GIT losses
<b>4.(a) Did any port congestion exist during this 12 month period:</b>	Yes
<b>(b) If yes, what was the cause of the congestion, and is it improving or worsening (up to 3 lines can be entered here):</b>	Demand exceeds off loading capacity at Dar es Salaam port
<b>(c) Were there any unusual delays in Customs:</b>	no
<b>(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released:</b>	7-10 days

<b>(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes:</b>	most take prompt delivery
<b>(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?</b>	document checking
<b>(g) the total number of claims how many resulted from non-delivery:</b>	NA
<b>(h) Is this number more or less than last year's figure:</b>	NA
<b>5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).</b>	no
<b>8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)</b>	Privatization of port terminals (discussions are underway)
<b>Address (Must be entered in 3 lines or less)</b>	1st Floor, DSM Bookshop Building, Indira Ghandi Street, P. O. Box 799, Dar es Salaam, Tanzania
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